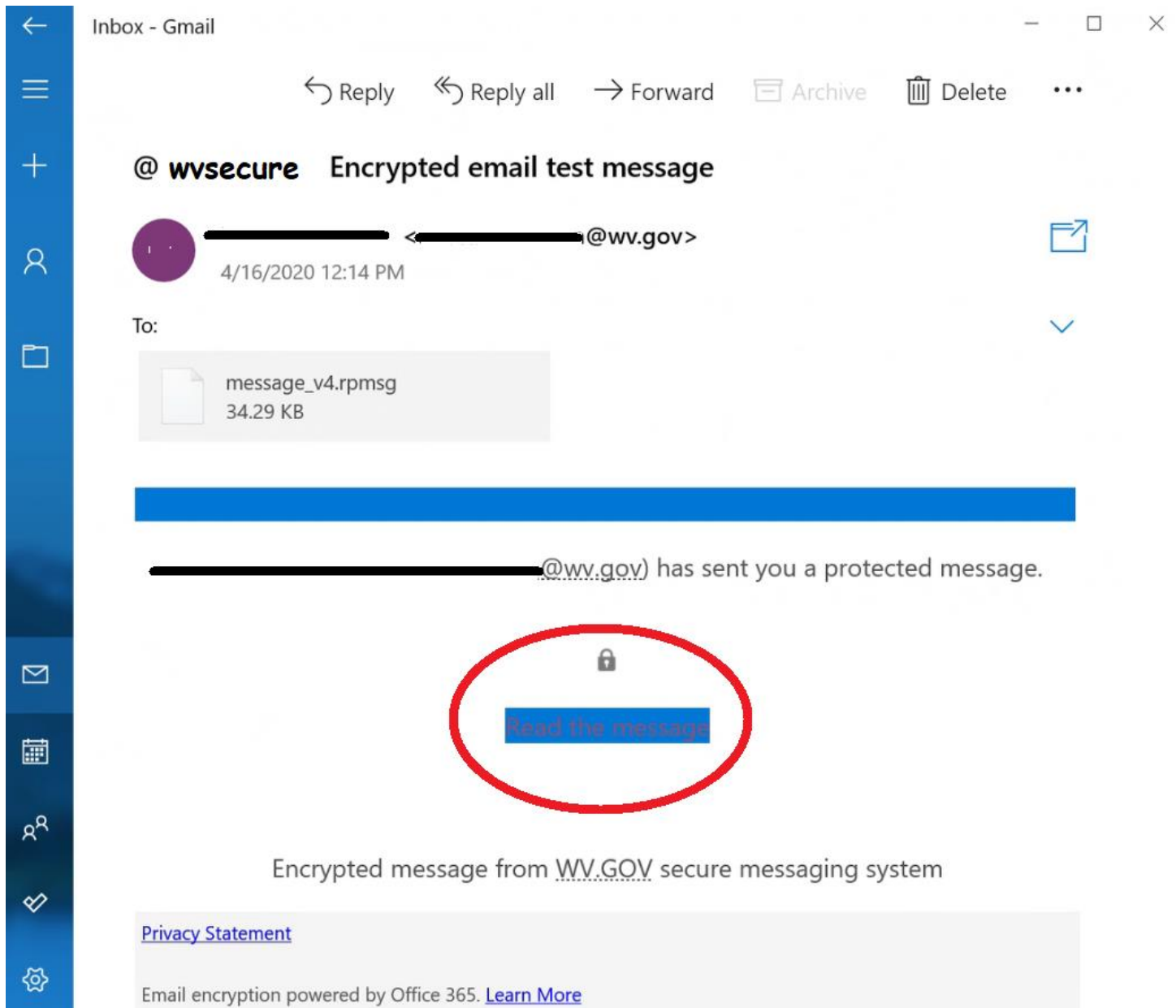## Recipient Instructions for Retrieving Encrypted Emails
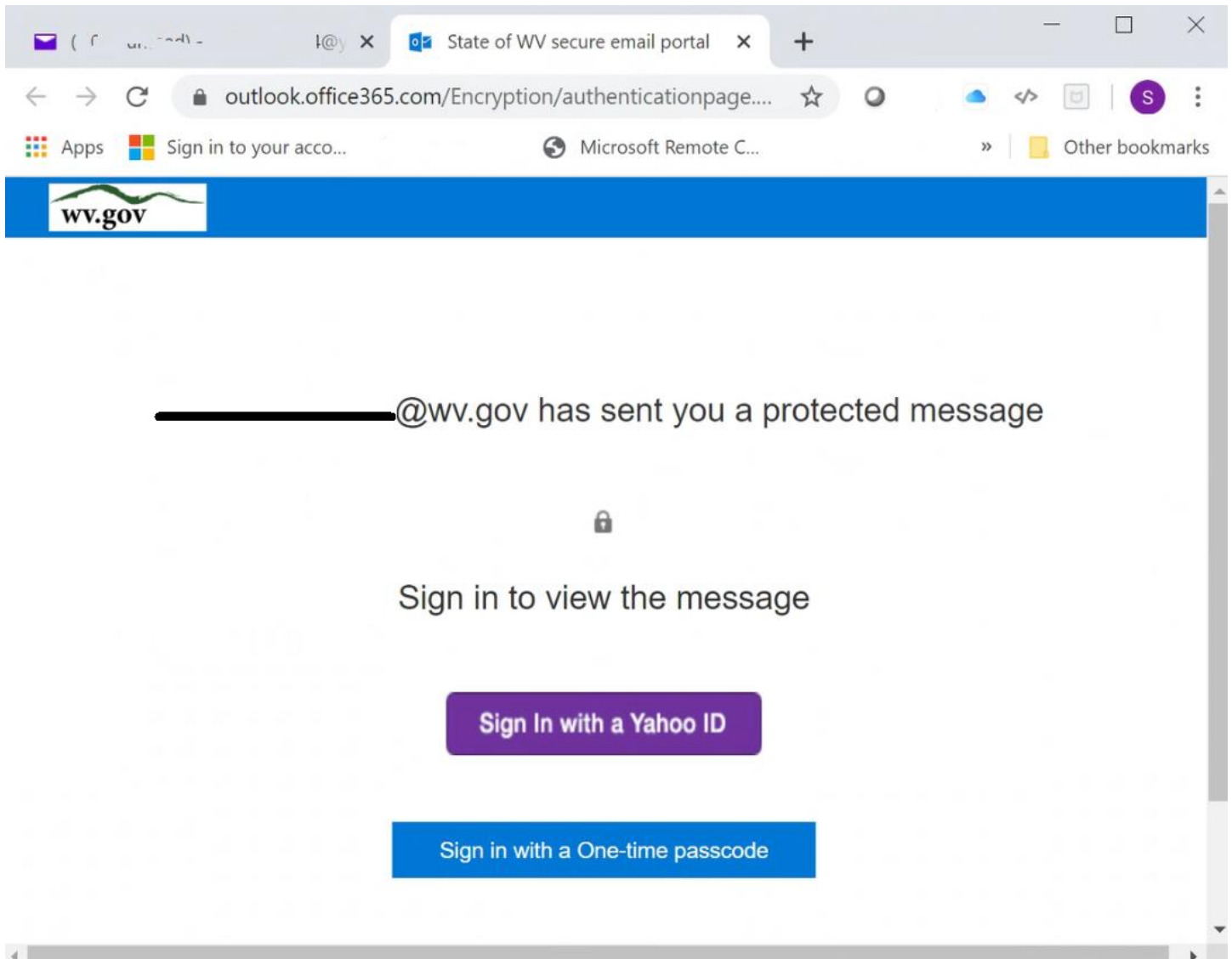
When an encrypted message is received, the recipient will receive an email similar to the screenshot below.

Click **Read Message**. It will open in a browser window.

Note: If you are using a Microsoft email account, you may not receive the screen above. It may open the message automatically, but you will notice a banner such as the following.

You can open the message using your email system credentials (Gmail, Yahoo, Suddenlink, etc…) or by using a one-time passcode which will be emailed to you separately. Just follow the instructions in the email and subsequent links.