

Please use the below information to enroll for electronic remits.

EFT Payments

- ☐ Enrollment for the ACH payments with Optum Electronic Payments & Statement (EPS) at the following website: <https://myservices.optumhealthpaymentservices.com>
- ☐ Enroll for 835 (call Optum 866-367-9778 option 1) or enroll for portal lookup (call Optum Health Financial 877-309-4256.)
- ☐ Optum cannot look up PEIA EFT Payments, if a provider is saying they are missing a payment email CS's Terri Zagst and Melissa Parsons. You will get an email back with the EGX that the provider can match up with their payments.
 - ☐ Information to put in the email –
 - ☐ Claim number
 - ☐ EFT number
 - ☐ Bulk EFT amount
 - ☐ Provider name

I can look up the remits while you get enrollment completed.

Please provide the tax ID used on claim submissions, the deposit amounts, and dates.

There were changes within the Optum system recently. Enroll with Optum and create a One Healthcare ID and password. Then sign in and select View Payments.




Then enter your tax id and search.



Then you will be able to view the payments that have made in the last 30, 60, 90 days...

There is a way to print the remit and then save it, instead of downloading the remit to print to avoid paying for the download feature.

When you are on the payment summary, click the Payment number:

 **OPTUM** Financial™ | Optum Pay™

Welcome, Melissa ParsonsLast Login: 4/27/2021 1:48 PM

[Resources](#) | [Logout](#)

[Home](#) | [View Payments](#) | [Search Remittance](#) | [Payment Data Files](#) | [Reports](#) | [My Profile](#)

Provider TIN:

Payment Summary

Status: Enrolled

Organization:





Quick Search: Last 30 days

Filter Payments: Show All

Market Type: Show All

(Click on column headings to re-sort payment information)

Showing 4 Results

Payer	Payment Date	NPI	Payment Number	Proxy Number	Amount	Claim Count	ACH Trace Number	Redemption Date	Market Type	835 / EPRA	Pay PR
UMR Inc	04/26/2021	1720237720	EGX42106033565		\$160.86	1			Medical	835 	N/A
UMR Inc	04/19/2021	1720237720	EGX41405820978		\$120.50	2			Medical	835 	N/A
UMR Inc	04/13/2021	1720237720	EGX40705548651		\$482.58	2			Medical	835 	N/A
UMR Inc	03/29/2021	1720237720	EGX42405909502		\$120.50	2			Medical	835 	N/A

1 Next Previous First Page Last Page Page 1 of 1

Print Payment Summary

The next screen will look like this:

Remittance Detail

Organization: [REDACTED]

Payment Date: 04/26/2021

NPI: [REDACTED]

Payment Number: EGX42106033565

Payment Type: ACH

1 Next Previous First Page Last Page Page 1 of 1

Filter Claims [5]

Account Number	Patient Name / Patient ID			Subscriber ID / Corrected ID		Rendering Provider		Claim #/ Claim Type		
Date(s) of Service	Description of Service	Amount Charged	Claim / Service Adj	Prov Adj Discount	Amount Allowed	Deduct/ Coins/ Copay	Paid to Provider	Adj Reason Code	RMK Code	Patient Resp
156C2PR	[REDACTED]			[REDACTED]		[REDACTED]		[REDACTED]		
03/29/2021 - 03/29/2021	HC:97112	\$60.00	--	-\$25.46	\$34.54	--	\$34.54	45		--
03/31/2021 - 03/31/2021	HC:97112	\$60.00	--	-\$25.46	\$34.54	--	\$34.54	45		--
03/26/2021 - 03/26/2021	HC:98941	\$75.00	--	-\$35.92	\$39.08	-\$20.00	\$19.08	3, 45		\$20.00
03/26/2021 -	HC:97112	\$60.00	--	-\$25.46	\$34.54	--	\$34.54	45		--

Total Paid to Provider: \$160.86

"--" indicates payer has not supplied this information.



In order to print the ERA, you must have Adobe Reader installed on your machine. Please download [Adobe Reader](#) if it is not installed on your

Download 835

Print Available

Return to P

Click the print available – and then click Open:

In order to print the ERA, you must have Adobe Reader installed on your



Do you want to open or save 900411279.EGX42106033565.20210426.pdf from myservices.optumhealthpaymentservices.com?

Open

Save

Cancel

The print screen will look like this:

Protected View: This file originated from a potentially unsafe location, and most features have been disabled to avoid potential security risks.

Enable All Features

Search tools

Comment


Fill & Sign

More Tools

Convert and edit PDFs with Acrobat Pro DC

Start Free Trial

Page 1 of 1


Optum Pay
WELLINGTON FAMILY CHIROPRACTIC
21 CENTRAL AVE SUITE B
GALLUP, OH 443311803

WV TREASURY PEIA
PO BOX 30541
SALT LAKE CITY UT 841300541
Phone: (888) 440-7342
Payment Date: 04/26/2021
TIN: *****1279
NPI: 1720237720
Payment Number: EGX42106033565
Payment Amount: \$160.86

Electronic Provider Remittance Advice

Amount Number	Patient Name/ Patient ID	Subscriber ID/ Corrected ID	Rendering Provider	Claim #/Claim Type	Group Policy Number/Product Name					
Date(s) of Service	Description of Service	Amount Charged	Claim / Service Adj	Prov Adj Discount	Amount Allowed	Deductible/ Coins/ Copay	Paid to Provider	Adj Reason Code	RMR Code	Patient Resp
15603PR								21092320246		77700000
03/26/2021 - 03/26/2021	HC-98941	\$75.00	-	-\$35.92	\$39.08	-\$20.00	\$19.08	45, 3		\$20.00
03/26/2021 - 03/26/2021	HC-97112	\$60.00	-	-\$25.46	\$34.54	-	\$34.54	45		-
03/29/2021 - 03/29/2021	HC-98941	\$75.00	-	-\$35.92	\$39.08	-\$20.00	\$19.08	45, 3		\$20.00
03/29/2021 - 03/29/2021	HC-97112	\$60.00	-	-\$25.46	\$34.54	-	\$34.54	45		-
03/31/2021 - 03/31/2021	HC-98941	\$75.00	-	-\$35.92	\$39.08	-\$20.00	\$19.08	45, 3		\$20.00
03/31/2021 - 03/31/2021	HC-97112	\$60.00	-	-\$25.46	\$34.54	-	\$34.54	45		-
Subtotal		\$405.00	\$0.00	-\$184.14	\$220.86	-\$80.00	\$140.86			\$60.00

"-" indicates payer has not supplied this information.

Total Paid to Provider : \$160.86

3 - Co-Payment Amount
45 - Charge exceeds fee schedule/maximum allowable or contracted/registered fee arrangement. Usage: This adjustment amount cannot equal the total service or claim charge amount, and must not duplicate provider adjustment amounts (payments and contractual reductions) that have resulted from prior payer(s) adjudication.

This payment is for medical claims processed by UMR for the WV Public Employee's Insurance Agency.

Page 1 of 1

Be sure to click the enable all features. Then print to a PDF to save to your computer and physically print if needed!

No payment needed 😊

Let me know if you have any problems and we can schedule a phone call.