Please use the below information to enroll for electronic remits.

EFT Payments

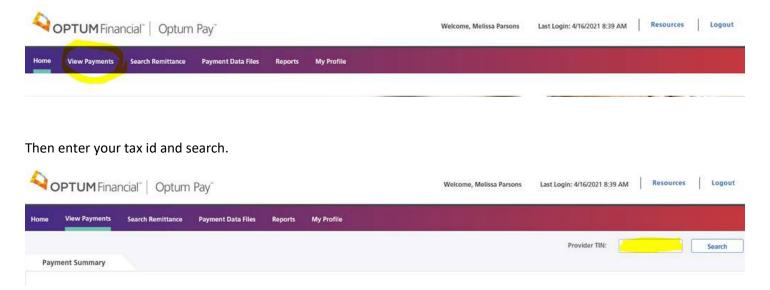
Enrollment for the ACH payments with Optum Electronic Payments & Statement (EPS) at the following						
website: https://myservices.optumhealthpaymentservices.com						
Enroll for 835 (call Optum 866-367-9778 option 1) or enroll for portal lookup (call Optum Health Financial 877-						
309-4256.)						
Optum cannot look up PEIA EFT Payments, if a provider is saying they are missing a payment email CS's Terri Zags and Melissa Parsons. You will get an email back with the EGX that the provider can match up with their payments.						
☐ Information to put in the email —						
☐ Claim number						
□ EFT number						
☐ Bulk EFT amount						

I can look up the remits while you get enrollment completed.

□ Provider name

Please provide the tax ID used on claim submissions, the deposit amounts, and dates.

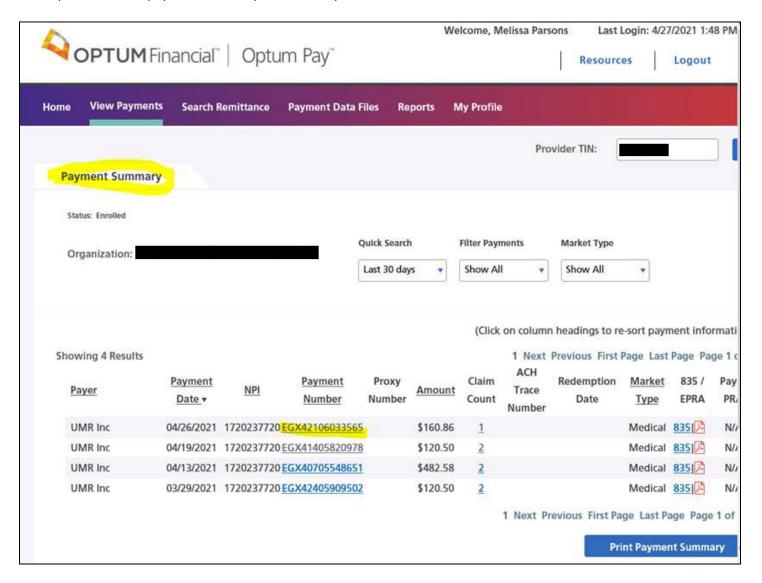
There were changes within the Optum system recently. Enroll with Optum and create a One Healthcare ID and password. Then sign in and select View Payments.



Then you will be able to view the payments that have made in the last 30, 60, 90 days...

There is a way to print the remit and then save it, instead of downloading the remit to print to avoid paying for the download feature.

When you are on the payment summary, click the Payment number:



The next screen will look like this:

kemittance betair

Organization:

Payment Date: 04/26/2021

NPI:

Payment Number: EGX42106033565

Payment Type: ACH

1 Next Previous First Page Last Page Page 1 of 1

Filter Claims

Account Number	Patient Name / Patient ID			Subscriber ID i/ Corrected ID i		Rendering Provider		Claim #/ Claim Type	
Date(s) of Service	Description of Service	Amount Charged	Claim / Service Adj	Prov Adj Discount	Amount Allowed	Deduct/ Coins/ Copay	Paid to Provider	Adj Reason Code	RMK Patient Code Resp
156C2PR			1						
03/29/2021 - 03/29/2021	HC:97112	\$60.00	-	-\$25.46	\$34.54		\$34.54	45 🕕	-
03/31/2021 - 03/31/2021	HC:97112	\$60.00	-	-\$25.46	\$34.54	-	\$34.54	45 🕕	-
03/26/2021 - 03/26/2021	HC:98941	\$75.00	-	-\$35.92	\$39.08	-\$20.00	\$19.08	, 45	\$20.00
03/26/2021 -	HC:97112	\$60.00		-\$25.46	\$34.54	**	\$34.54	45	

Total Paid to Provider: \$160.86

"--" indicates payer has not supplied this information.

In order to print the ERA, you must have Adobe Reader installed on your

Al Adobe

machine. Please download Adobe

Reader if it is not installed on your

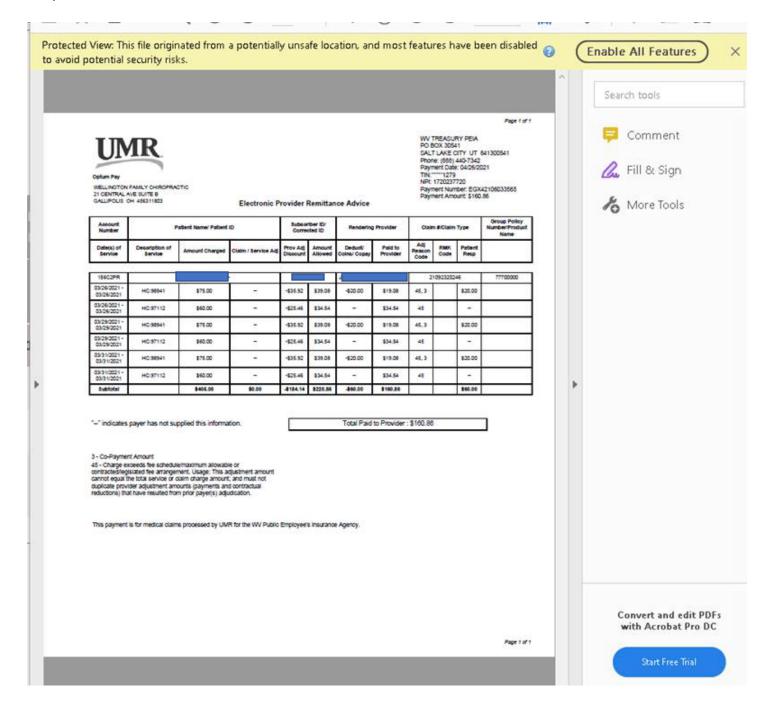


Click the print available – and then click Open:

In order to print the ERA, you must have



The print screen will look like this:



Be sure to click the enable all features. Then print to a PDF to save to your computer and physically print if needed!

No payment needed 😊

Let me know if you have any problems and we can schedule a phone call.