

The features and benefits of electronic funds transfer (EFT)



Make paper checks and remittance advices a thing of the past with electronic funds transfer (EFT). As a health care provider, you now have the opportunity to receive direct deposit of claim payments from UMR.

Benefits include:

- Fast and secure direct deposit of your claim payments
- Reduced paperwork – view your remittance advice online
- Easy reconciliation of direct deposits with corresponding electronic remittance advice
- Reduced bank and lockbox fees and fewer lost or stolen checks
- No need to change the way you submit claims or post payments
- Easy online access to view, search, print and download information
- Free access for health care professionals

How to enroll

UMR uses Optum Pay™ for electronic payments. Use the following link to enroll:

Optum Pay™

877-620-6194

<https://myservices.optumhealthpaymentservices.com>

Important note

EFT enrollment does not guarantee that all payments coming from UMR will be sent using this electronic option. EFT approval must also be received from customer groups since UMR is a third-party administrator paying claims from each customer's bank account.