



PEIA Face-to-Face Diabetes Management Program

Call the number below or send us an email if you would like to know more about the program, you want help determining if you are ready for the program, or you are in the program and having any issues.



1-888-680-7342

PEIA.help@wv.gov

West Virginia Public Employees Insurance Agency

601 57th St., S.E., Suite 2
Charleston, WV 25304-2345

How do I enroll?

Enroll online at www.wvpeia.com, click on the link for wellness tools, and then on Face-to-Face Diabetes Management Program.

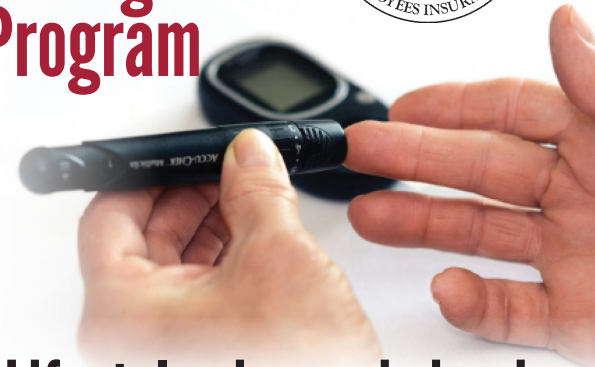
How much does it cost?

Participation in the program costs nothing. The savings you get on your prescriptions varies depending on the prescription and your deductible.

What should I do if I am not receiving the services expected?

Let us know! Please call PEIA Customer Service at 1-888-680-7342.

Face-to-Face Diabetes Management Program



**Lifestyle change is hard,
*but it's worth it!***

Learning the skills and techniques to manage diabetes can make your life easier. Learn to make healthy choices and reduce risk factors for complications of diabetes.



Who qualifies for the PEIA Face-to-Face Diabetes Management Program?

To participate in the PEIA Face-to-Face Diabetes Management Program you must be a PEIA PPB plan member.

You are not eligible if:

You are not eligible if you are a retiree with Medicare or Humana, you are a member of The Health Plan, or you have exhausted the 2 attempt or 24 month benefit.

What is the PEIA Face-to-Face Diabetes Management Program?

This program is a two year Disease Management program for PEIA PPB plan members with diabetes. The program was developed to improve the health care status of members with diabetes while reducing their prescription costs. Participants are required to select a program provider in their area who provides one-on-one diabetes care.

What services will I receive?

- Co-payments for some diabetes-related prescriptions and limited supplies waived
- Counseling services

Participants are responsible for their deductibles and 75% co-insurance of any non-preferred medications.

What are my obligations as a program participant?

- Attend regularly scheduled appointments with your Face-to-Face provider and physician;
- Provide a recent (within 90 days) hemoglobin A1C lab value to the provider at each quarterly appointment;
- After one year, the member's HbA1c must be 8.0 or less, or it must have improved by 1.0 in order to remain enrolled in the program for the second year;
- Notify the provider at least 24 hours in advance if you must reschedule an appointment;
- Become an active participant in improving your health;
- Provide self-glucose monitoring values to provider at each visit.

DIABETES

Why does PEIA offer this benefit?

Although we do not expect the program will reverse the epidemic of diabetes in West Virginia, it does offer the necessary supports for those people who are committed to learning how to better manage their condition. The nature of the program is designed to assist members in managing their healthcare utilization by reducing risk factors.

