

# PEIA NEWSLETTER

WWW.PEIA.WV.GOV



Wednesday, July 15, 2025



## Welcome to Plan Year 2026

Please Remind our members:

- Premium increase
- Increased SPSU for State, BOE and Colleges and Universities
- New deductible begins and Is increased
- Out of Pocket Maximum is increased

## We Want to Hear from You!

We would like you to tell us about your training needs. Please follow this [link](#) to complete our survey.

## PEIA 101 Opportunity

PEIA 101 is an excellent starting point for onboarding as a PEIA Benefit Coordinator.

We look forward to collaborating with you to enhance our service to members.

The next PEIA 101 is scheduled for  
August 5, 2025.



## BC Banter

- Our next open forum virtual call will be [July 22, 2025, at 10am](#).
  - This short half hour or so of your time will be beneficial to you by connecting with other BCs, hearing what is going on with PEIA and knowing more about what to do, what not to do and when to do it.
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- The Summary Plan Description is on the PEIA website and can be found [here](#). You should have already received your shipment of SPDs for your upcoming new hires.
  - Remind members to update their Coordination of Benefits with UMR online or by phone before the plan year begins.
  - Confirmation Letters have been mailed. If members have questions about their elections that you cannot answer, please direct them to Customer Solutions.
  - Please do not provide members with the direct contact information for Eligibility or Premium Account representatives. Members should be directed to contact Customer Solutions at 888-680-7342 or [peia.help@wv.gov](mailto:peia.help@wv.gov)

## Shout Out to You!

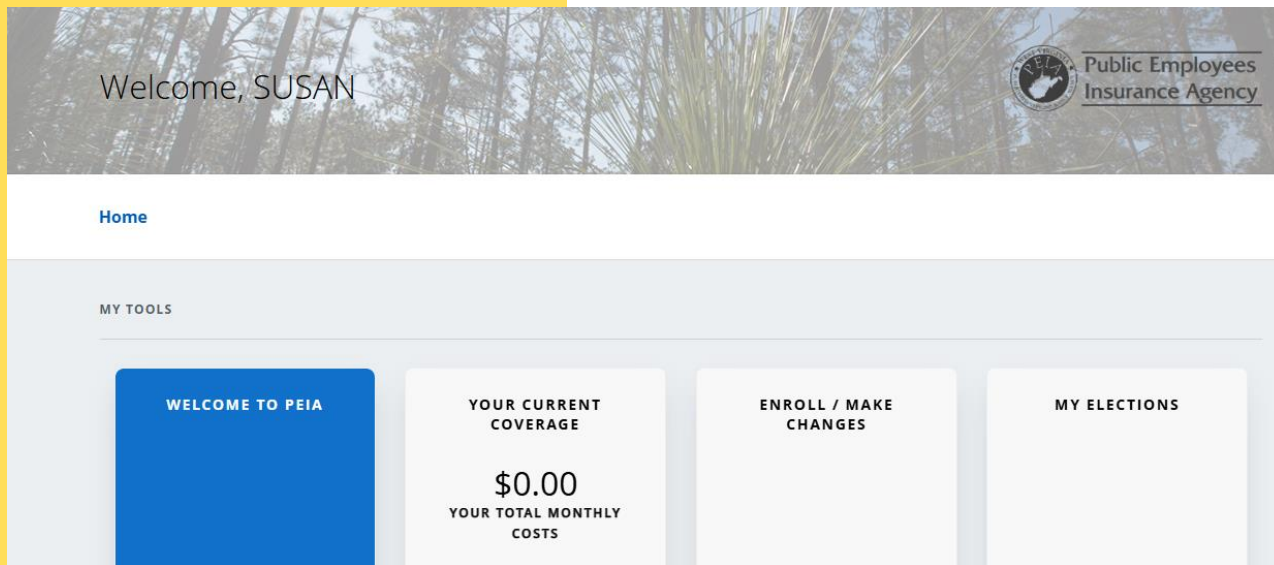
### THANK YOU

- Amanada Scarberry, you are a LOA rock start! Thank you for being on the ball!
- Great job Carly Maze for paying attention and being the first to respond to our survey!
- Amazing proactivity Deena Barnett! Thank you for reviewing your employees that have spouses during OE to remind them of the SPSU increase for PY 2026!
- Amy McKinney, who moved accommodatingly and swiftly to switch to ACH payments when asked. We appreciate you!!!
- Jenny Boggs, you are a BC rockstar for helping PEIA be financially responsible!



## BC Quarterly Workshop

October 15, 2025 PEIA will hold a workshop for BCs. There will be a morning session for State agencies, Colleges and Universities. There will be an afternoon session for Non-state agencies and Board of Educations. Two sessions will allow for information specifically directed towards the needs of the BC and agency.



## New Member Portal View

**Debuting Spring of 2026**

### ABCs of PEIA

- A. Authorized access only!! Do not allow other people access to PEIA PHI.
- B. BC: Have you read the [BC policy](#) lately? This is what PEIA sees as your role in aiding our members
- C. Coordination of Benefits: Did your employees update this prior to 7/1?
- D. Deductible: Did you remind your members not to call PEIA when they pay more at the beginning of the plan year because their prescription and medical deductibles begin again
- E. Early Warning Report (EWR): Every month you should be looking at this report to see what changed in your member's premiums. Do not just pay the same thing you did last month. Reconcile the billing.

## BC Search View for the New System

 Participant Name or ID

### Advanced Filters


First Name

Last Name

Employee#

SSN# (9 digits or last 4)

Employer

Work Status Code 

☐ Search Dependents

Search

Clear Fields